


## INNOVEAM SDN BHD

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### QUALITY POLICY

Innoveam is in the business of conducting high fidelity 3D simulation for various industries, and we are committed to achieve business excellence by providing high quality work to our customers, understanding the objectives and work requirements, and delivering engineering solutions backed with high accuracy simulation results.

In additional, our quality management system gives the company and its clients the confidence that the provision of services will be delivered consistently to predetermined high standards.

#### 1. PRINCIPLE

- a) Provide high quality work to our customers include error prevention, and enhancing knowledge.
- b) Company efficiency relies on individual competences, continuous training, and employee commitment.



#### 2. MANAGEMENT SYSTEM

To ensure error prevention, Innoveam shall ensure everything we do by:

- a) A detailed design basis document be prepared and approved by the client as to ensure the right objectives are identified, the right data is supplied and used for the simulation studies, and all assumptions are listed down and justified.
- b) Best practices shall be employed for the running of the simulation studies to ensure high quality results.
- c) Strong communication channels shall be established with our clients to ensure both sides are aware of the project development.
- d) Commitment to continuous improvement of the quality management system

#### 3. COMMITMENTS

- a) Continuously meet client's requirements, as well as legal and other applicable requirements.
- b) Continuous professional development of all our technical staff via formal and informal training, access to international technical journals, attending conferences, both local and overseas.
- c) Continuously audit and improve operations efficiency.
- d) Capture and share Good Practices & Knowledge.



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